

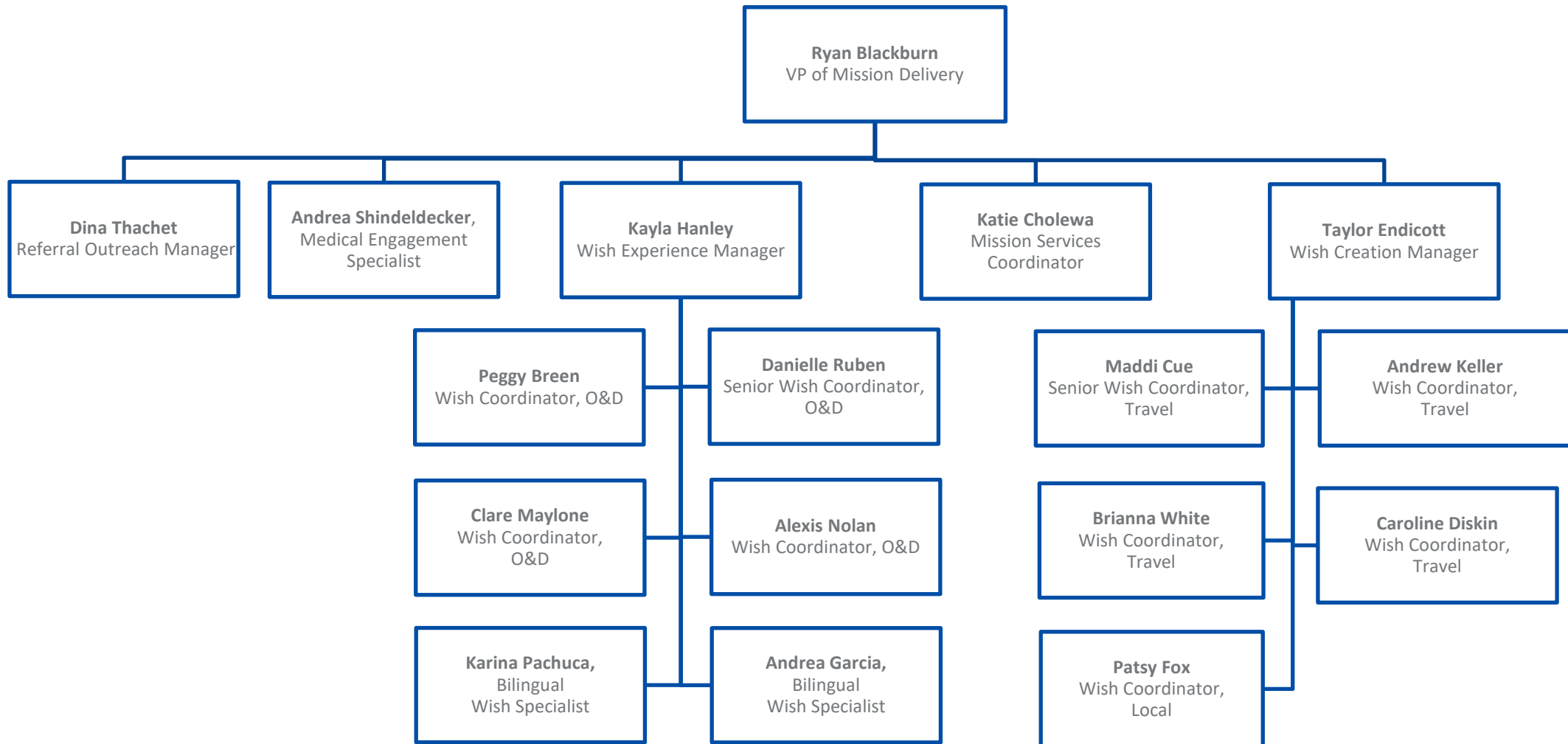


# Mission Delivery Team Structure

Updated: November 2025



# Mission Delivery Staff Members



# Referral Outreach & Mission Services

- Manage relationships with medical partners to qualify children with eligible medical conditions
- Manage the Chapter Medical Advisory Council
- Educate healthcare professionals on our eligibility criteria and referral process
- Medical Touchpoints – wish clearances and validations
- Continuous Process Improvement
- Wish Boost and Celebration support



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312.602.9446



**Katie Cholewa**  
Mission Services  
Coordinator  
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312.602.9462

# Onboarding & Discovery Team

- Conduct Welcome Calls to Families
- Collaborate with Wish Granting Volunteers to help Wish Child discover their wish
- Collect and organize wish paperwork



Kayla Hanley, Manager



Alexis Nolan | [anolan@illinois.wish.org](mailto:anolan@illinois.wish.org) | 312.602.9458

3.1 - Peoria; 3.2 - Champaign; 3.3 - Bloomington;  
4.1 - Springfield; 4.2 - Metro East; 4.3 - Adams;  
5.1 - Effingham; 5.2 - Carbondale



Clare Maylone | [cmaylone@illinois.wish.org](mailto:cmaylone@illinois.wish.org) | (312) 602-9463

1.5 - Lake & McHenry;  
1.8 - Will and Kankakee;  
2.1 - Rockford; 2.2 - Rock Island;  
2.3 - LaSalle



Peggy Breen | [pbreen@illinois.wish.org](mailto:pbreen@illinois.wish.org) | 312.602.9428

1.1.4 - Chicago West Side;  
1.1.5 - Chicago Southwest Side;  
1.1.6 - Chicago South Side;  
1.2 - West Cook; 1.4 - South Cook



Danielle Ruben | [druben@illinois.wish.org](mailto:druben@illinois.wish.org) | 312.602.9411

1.1.1 - Chicago North Side;  
1.1.2 - Chicago Downtown;  
1.1.3 - Chicago Northwest Side  
1.3 - North Cook; 1.6 - Kane, Kendall & Dekalb;  
1.7 - DuPage

# Multi-lingual Wish Specialists

- Guide Spanish language and other language-speaking children and families through their full Wish Journey
- Conduct Welcome Calls to Families
- Collect and organize wish paperwork
- Collaborate with Wish Granting Volunteers to help Wish Child discover, create, celebrate and grant their children's wishes

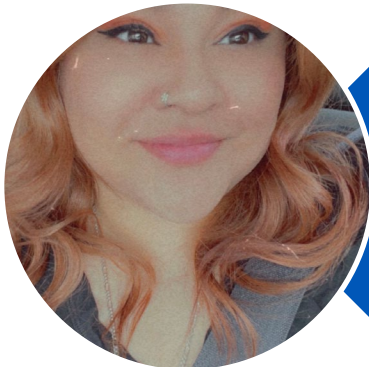


Kayla Hanley, Manager



**Andrea Garcia | [agarcia@illinois.wish.org](mailto:agarcia@illinois.wish.org) | 312.602.9427**

1.3 – North Cook; 1.5 – Lake & McHenry  
1.6 – Kane, Kendall & DeKalb ; 1.7 – DuPage; 1.8 – Will and Kankakee  
2.1 – Rockford; 2.2 – Rock Island; 2.3 – LaSalle  
\*3 – Peoria, Champaign, Bloomington (Includes English-speaking families)  
4.1 – Springfield; 4.2 – Metro East; 4.3 – Adams  
5.1 – Effingham; 5.2 – Carbondale



**Karina Pachuca | [kpachuca@illinois.wish.org](mailto:kpachuca@illinois.wish.org) | 312.602.9427**

1.1.1-6 – Chicago  
1.2 – West Cook  
1.4 – South Cook  
\*3 – Peoria, Champaign, Bloomington (Includes English-speaking families)

# Wish Creation Team

- Make all arrangements for travel and local wishes
- Collaborate with Wish Granting Volunteers to create, celebrate and grant children's wishes



Taylor (Stirmell) Endicott,  
Manager



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International Celebrity



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Disney, Domestic Celebrity



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Disney, Domestic (excluding Hawaii, Aulani)



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Disney, Hawaii, Aulani



Patsy Fox | [pfox@illinois.wish.org](mailto:pfox@illinois.wish.org) |  
312.602.9464  
Local Wishes (Shopping Sprees,  
Construction, Motorized Vehicles,  
Animals, Swimming Pools, etc.)